



# Calling 999

There are no jokes about  
hoax

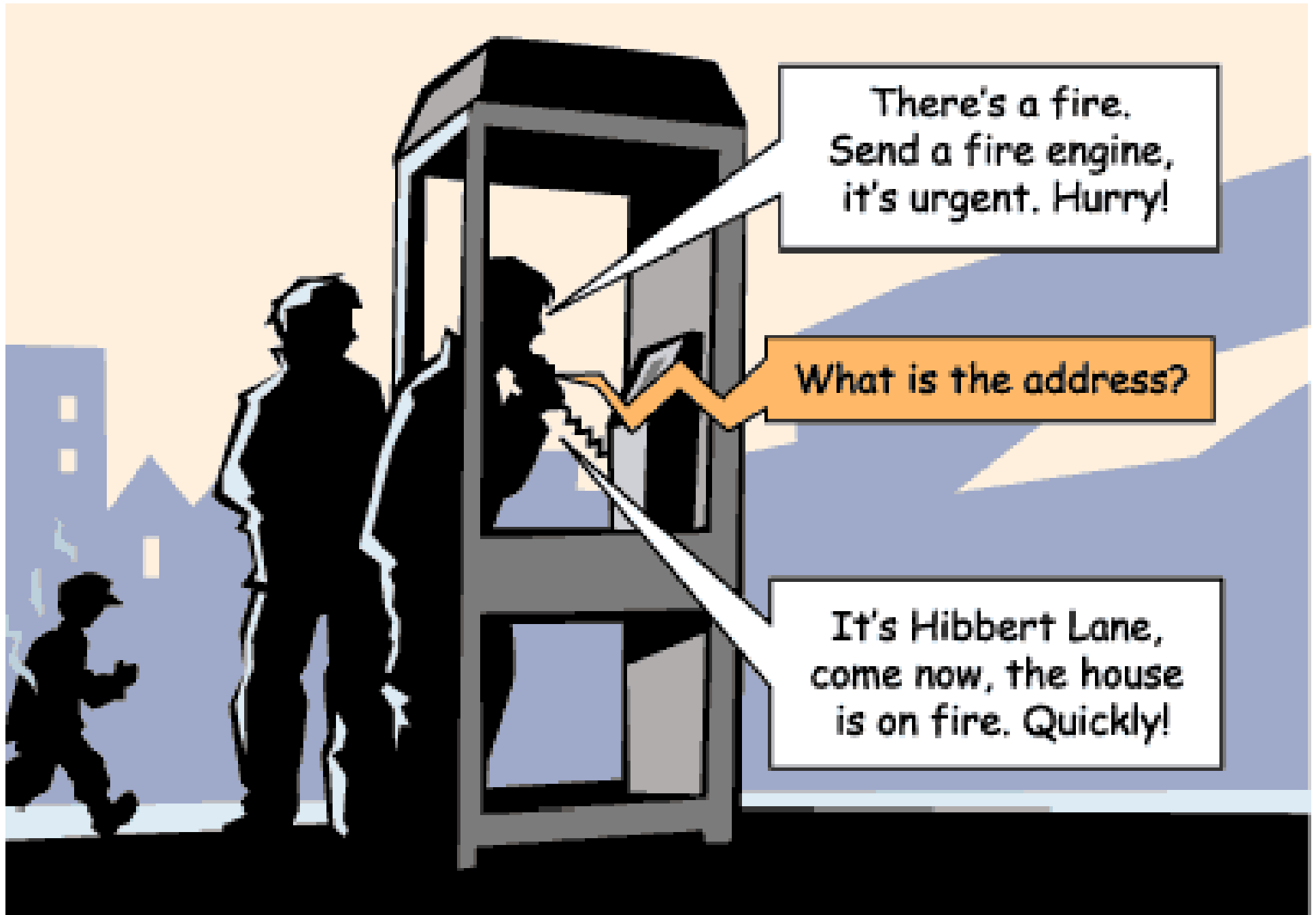
Year 3&4

A hoax call is a 999 call made when there is **not** a real emergency.

Each of the emergency services receive many hoax calls.

There are many reasons why it is wrong to make hoax calls.






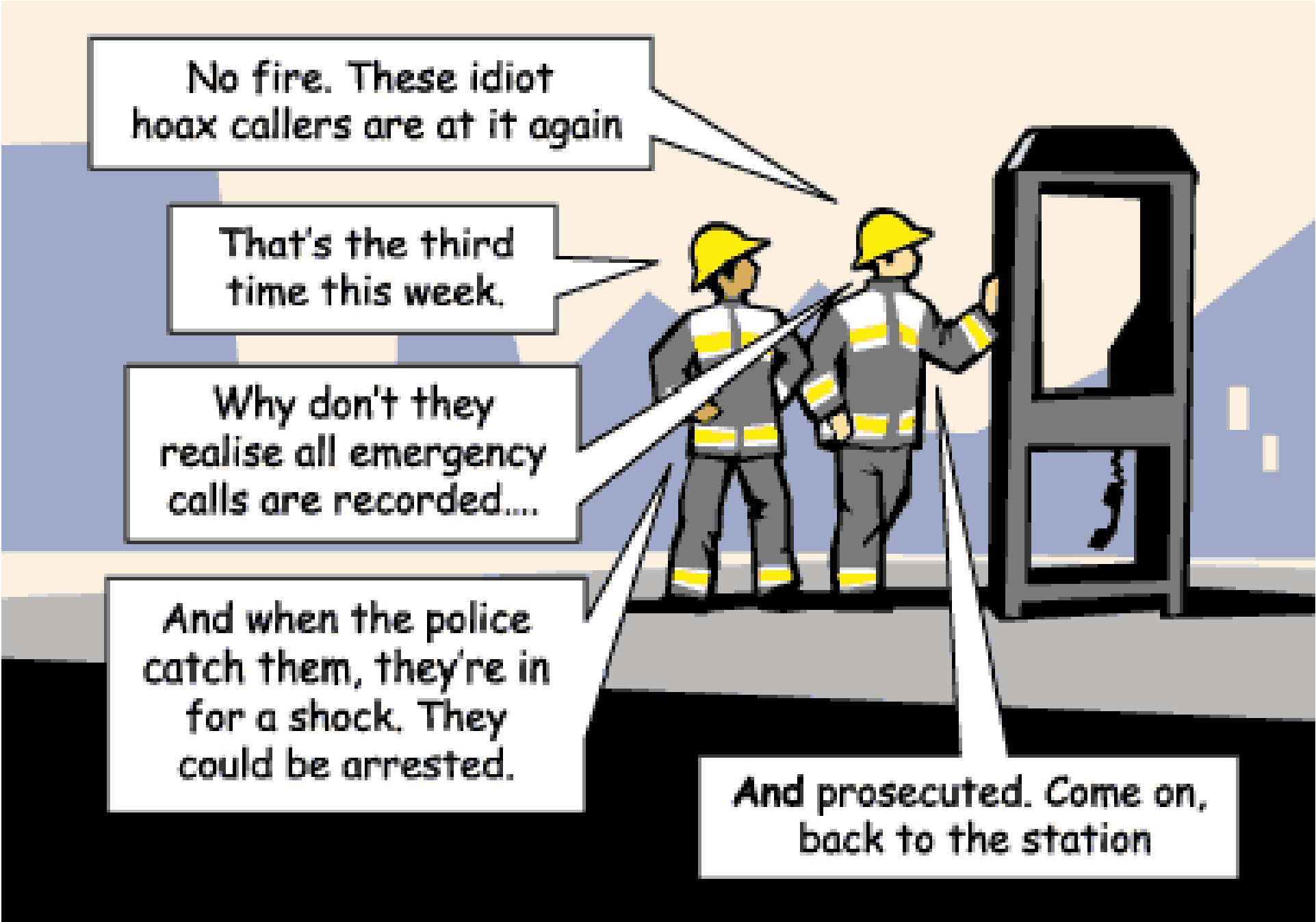
There's a fire.  
Send a fire engine,  
it's urgent. Hurry!

What is the address?

It's Hibbert Lane,  
come now, the house  
is on fire. Quickly!



The fire and rescue  
service is on its way.  
Did you get that?  
Hello, hello? Is anyone there?  
Is this a hoax call? Look,  
this call is being recorded.



No fire. These idiot  
hoax callers are at it again

That's the third  
time this week.

Why don't they  
realise all emergency  
calls are recorded....

And when the police  
catch them, they're in  
for a shock. They  
could be arrested.

And prosecuted. Come on,  
back to the station

## What is the problem with making a hoax call?

- Unless the control room operator is sure it is a hoax call, a fire engine will be sent.
- This fire engine can't be in two places at once.
- If the fire engine is needed somewhere else it can't get there because it is at the hoax call.
- Another fire engine will go, but may take longer because it will come from further away. This can put people's lives in danger.

**Never make 999 calls for fun or a joke.**

**But do not be worried about calling 999 in a  
real emergency.**

