

## Gloucestershire Fire and Rescue Service reissues essential white goods safety advice following Grenfell Fire



Gloucestershire Fire and Rescue Service is reissuing essential advice to people about white goods safety following the announcement that the Grenfell Tower fire started in a fridge freezer and is backing London Fire Brigade's 'Total Recall Campaign'.

The Metropolitan Police have announced that the fire was not started deliberately and originated in a fridge freezer. The investigation has identified the make and model as a Hotpoint FF175BP and that this model has not been subject to any product recall.

The [Government](#) is asking consumers who believe they may own a Hotpoint fridge freezer model number FF175BP (white) or FF175BG (grey) to call Whirlpool Corporation's freephone hotline on 0800 316 3826 or visit [www.hotpointservice.co.uk/fridgefreezer](http://www.hotpointservice.co.uk/fridgefreezer) to register their details for further updates.

### What to do if you think there's a problem with your appliance

Register your appliance:

- People can register their appliance with the manufacturer to receive any updates. <https://www.registermyappliance.org.uk/>
- Please remember to follow standard safety advice, not overload plugs, ensure sockets are not damaged and check cables and leads are in good condition.

Check products against recall lists:

- Electrical Safety First's page: <http://www.electricalsafetyfirst.org.uk/product-recalls/>
- Government's portal: [www.gov.uk/productrecall](http://www.gov.uk/productrecall)

Immediate steps you can take to guard against fires in white goods:

- If you think there may be a problem with an electrical appliance that you own always unplug it and contact the manufacturer or a qualified appliance repair technician
- Fit a minimum of one smoke alarm per floor and fit enough alarms to cover all areas where a fire could start, making sure they are tested regularly

- Plan how you would get out in the event of a fire in your home
- If a fire does start, don't try to fight the fire. Get out, stay out and call the Fire Service immediately
- Make sure white goods are not positioned in escape routes so if they do catch fire they don't block your way out of the property

## Smoke Alarms

When thinking about smoke alarms – don't just think about yours – think about members of your family and friends and ask four key fire safety questions:

- Does the householder have a working smoke alarm?
- If the smoke alarm activates, would the householder be able to hear it?
- Does the householder know what to do if the smoke alarm activates?
- Is the householder able to get out of the premises if the smoke alarm activated?

If the householder answers **no to any of the above questions**, fire and rescue services would ask that partner agencies make a referral to them for a home fire safety visit.

## LFB's Total Recall Campaign

The NFCC is backing London Fire Brigade's 'Total Recall Campaign' and is calling on the government and manufacturers to implement a number of changes to make all white goods safer.

In particular the campaign is calling for:

- A single Government backed product recall data base. The Government has set up a portal to recall databases at [www.gov.uk/productrecall](http://www.gov.uk/productrecall)
- Requirement for companies to notify Government of recalled good/goods subject to corrective action
- Recall notices to be [better publicised](#) in order to reduce confusion

It is important to stress that these calls relate to all white goods and are not a comment on the circumstances around the Grenfell Tower fire.

People with concerns about product safety can also call the Citizens Advice consumer service line on 03454 04 05 06 or the Department for Business, Energy and Industrial Strategy helpline on 0300 123 1016. The government website on product recalls, which will be updated should further action on the product be necessary, can be found at [www.gov.uk/productrecall](http://www.gov.uk/productrecall).